

MOST POPULAR CHECKOUTS

Of all the items borrowed this year, these were the most popular.



PROGRAMS



23
programs & events

753
attended programs

CURBSIDE & OUTREACH

Our NEWLY added and existing library services allowed us to continue circulating items while the building was closed and provided patrons with opportunities to keep their minds and hands busy!

60

deliveries made
to residence
bound patrons

Curbside Pick up

Book Selection
LinkedIn e-
learning

1,056

take & make kits
picked up

Book Bundles

Virtual Class
Visits
Pop-up Libraries

163

Puzzles loaned
out to patrons

VOLUNTEERS

3 volunteers

450 volunteer
hours

LIBRARY BOARD

Maureen Wasacase - Chair
Marjorie Poirier - Vice Chair
Rory McMillan - Council Rep
Chris Moorley
Tim Fullmer
Jennifer Hansen
Carmen Marginet
Patricia Schwartz
Logan Haney

Kenora Public Library

ANNUAL REPORT 2021



EMBRACING THE UNEXPECTED



A message from the CEO:

2021 marked the start of the recovery from the pandemic for the library and the community. Despite restrictions imposed by the Covid-19 pandemic, Kenora Public Library remained open for business throughout the year. With the introduction of new services, such as curbside pickup, stand up internet access, and virtual programming, we were able to serve our community even when we could not have patrons browsing in the building. When regulations and staffing levels changed frequently, we were prepared to pivot our service model. Curbside Service was very popular. Patrons were able to browse our online catalogue from home, place holds, and pick up at the library when the titles were available. Digital services were available 24/7, as always. Although library usage changed during the pandemic, the 2021 borrowing statistics were very close to the 2019 borrowing statistics, showing that the library continues to be a service that the citizens of Kenora continue to use and rely on.

The communities need for computer access during the pandemic changed and really highlighted the need for equitable access. With members of the community suddenly needing to book vaccine appointments online and print vaccine certificates, many sought out the library as a place where they could go and access the technology, and receive the assistance required to complete the task. Library staff printed and laminated thousands of vaccine certificates, free of charge.

Through continued policy review, and understanding the need to recognize and embrace the diversity of our community, the Board adopted a policy on Diversity and Inclusion and strives to be a truly inclusive place within the community.

Programming looked a little different in 2021. Take and make crafts and take home puzzles were popular. Outdoor programming was introduced during the summer months when it was safe to do so. Storywalks were set up on the Harbourfront each Wednesday and added an element to Market Day for children. Families could walk along the harbourfront and enjoy a story along the way.

We learned a lot throughout the pandemic and will continue to apply these lessons as we move forward.

The focus in 2022 will be observing how the community use of the library has changed. The Board will be developing a new Strategic Plan to meet the changing needs and plan for the future. Staff are also working diligently on a new website with the developers and it will be ready to launch this year.

Last but not least, a huge shout out to all the Library Staff for rolling with the punches and doing what needed to be done to continue serving the community in a time of need.



Crystal Alcock

Crystal Alcock
CEO

Library

HIGHLIGHTS

TD Summer Reading Club Launch

Baby Bags introduced for loan



Outdoor Storytime at the Loonie Bear

Weekly Story Walks set up on the Harbourfront on Market Day

Staff participated in National Day for Truth and Reconciliation activities and learning opportunities

Virtual Halloween Program with participation from local schools

Virtual Giller Event



Socially distanced Pictures With Santa

JUN

JUL

AUG

SEP

OCT

NOV

DEC

BY THE NUMBERS

It was a different year for everyone BUT our community still showed us lots of love! Here is an overview of our year:



389

new library cards



7,750

reference questions answered



58,730

physical items checked out



22,924

e-books downloaded



28,600

digital materials accessed

FINANCIAL OVERVIEW

REVENUE

Ministry of Tourism, Culture and Sport\$35,583
City of Kenora\$645,520
Fines.....\$2,706
Non Resident Membership Fees.....\$6,585
Donations.....\$23,276
Imagination Library Donations.....\$20,265
Other Revenue.....\$17,690

Total Revenue.....\$751,625

EXPENSES

Salaries & Benefits.....\$530,716
Library services and supplies.....\$54,464
Facilities and utilities.....\$75,893
Audit and Bank Fees.....\$6,661
Amortization.....\$45,067
Imagination Library Expenses...\$20,265
Total Expenses.....\$733,066

Transfer to the Community Foundation Endowment Fun.....\$7,779

3,390

active borrowers

6,643

book transfers between Kenora & Keewatin branches

40,700

library visitors

160,800

visits to our website

SOCIAL MEDIA & INTERNET ACCESS

FACEBOOK

161,877
engagements

INSTAGRAM

3,289
engagements

Library workstations accessed
1,450 times

Wifi accessed

18,500 times