

FINDINGS

You gave us a good rating!

You are confident in calling 911 and will report if you have been a victim of crime.

You consider the Kenora OPP approachable in public and rarely or never exceed their authority. but are effective in their role.

The majority described the police force as trustworthy, respectful, professional, knowledgeable, and accountable.

87%

strongly agree or agree

Feel a moral duty to follow police orders and you would help the police if asked.

66%

strongly agree or agree

The Kenora OPP is an organization with integrity and honesty, demonstrating professionalism.

74%

strongly agree or agree

The Kenora OPP responds to emergency situations quickly.

3 top issues important to you

- downtown foot patrols
- Bear Clan patrol
- victim services

"In my experience, the Kenora OPP have always put forth a positive and professional approach to their work, which I don't believe is easy to do."

COMMUNITY EDUCATION

Over 40% feel we are providing a moderate amount of community education on crime and safety.

NEWS STORIES

Almost 30% feel we are doing an **above average** job at informing the public about drug busts only. New stories on major arrests, crime reduction projects and crime prevention programs were rated as mostly average.



80%

strongly agree or agree

You feel safe at home.

For the most part, you feel safe in your own neighbourhood, both day and night, and you feel your property is safe when you leave home.

Over 70% do not feel safe walking alone downtown at night; however, if you are with others, you feel safer in this area.

5 issues you want us to spend more time on

- drug use
- violent crimes
- sexual crimes
- youth violence
- gangs

83%

have not been a crime victim

The remaining 17% said they experienced property crime, and most did report the crime to police.

Reasons crimes were not reported

1. My property was not locked up
2. Seemed too minor to bother
3. I had no witnesses nor specific details

YOUR IDEAS

Here are some of the ways you suggested we could improve:

- Directing more of the street-level interactions to community partners.
- Focus on action items that assist with mental health and addictions issue.
- Build meaningful relationships with business owners, public, and homeless.
- A police station downtown so they are closer and more accessible.
- Drive around more in back lanes and neighbourhoods.
- Hire additional officers to assist with the downtown issues as their priority

"We need police on foot or bicycle downtown, day and especially night."

Results

Thank you to the **709** respondents who took the time to complete the online survey about policing services.

96% of respondents said they were full-time permanent residents of the City of Kenora.

We asked questions about safety, the community and how to improve policing in the City of Kenora.

Here's what you told us.

You scored these policing activities as very important in this weighted order:

1. responding promptly to calls
2. concentrated effort on drug dealers
3. visibly, on patrol
4. concentrated effort on public intoxication
5. crime prevention
6. keeping peace and order
7. gang enforcement
8. criminal investigations
9. community relations
10. victim services
11. crime education

"Tough job for our the OPP having to deal with all the mental health issues that drive addiction and crime. They need more recognition for the good work that they do under these circumstances."

View the survey results:
Kenora.ca / Police Service Board

How we have used your responses to change policing

We have partnered with the Canadian Mental Health Association Kenora Branch to bring two Mobile Crisis and Outreach teams to the Citizens of Kenora and Sioux Narrows-Nestor Falls. The teams respond and deal with calls for service dealing with mental health. We have also partnered with the Kenora Chiefs Advisory to bring you a Joint Mobile team that deals with youth aged 12 to 24.

We have increased the size of our Community Street Crime Unit to deal with street-level drug enforcement and property crime calls for service.

We have assigned members daily to conduct foot patrols of the downtown core and other high crime areas. Soon we will be moving our Community Policing Office to another highly visible downtown location.

We report calls for service to the local media weekly to educate the public on the number of calls and the type of situations we respond to regularly.

We work directly with the Safe Bed Program to divert individuals in mental health or substance abuse crisis to appropriate services in the community.

OPP Online Reporting

www.opp.ca/index.php?id=132

Use this tool to report, regardless of value:

- Lost/missing property
- Stolen license plates or validation stickers
- Mischief to or theft from a vehicle
- Mischief (damage to property, graffiti)
- Theft
- Driving complaints

Kenora OPP Policing Services Survey Results



**A Report Card
for the Online Survey
conducted July 2020**