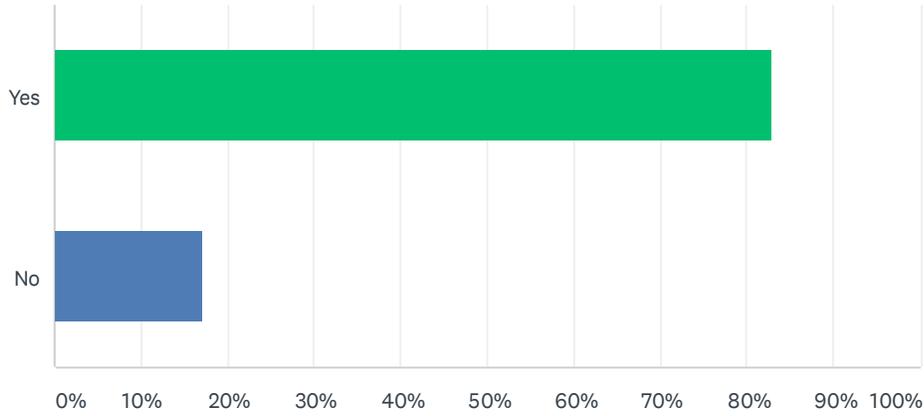


Q1 In emergency situations, do you have confidence in calling 911?

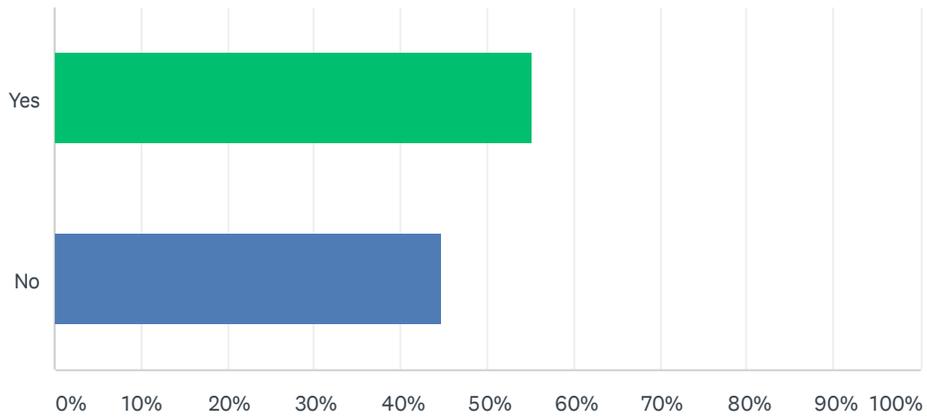
Answered: 708 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	82.91%	587
No	17.09%	121
TOTAL		708

Q2 In the last 12 months, have you had contact with the Ontario Provincial Police?

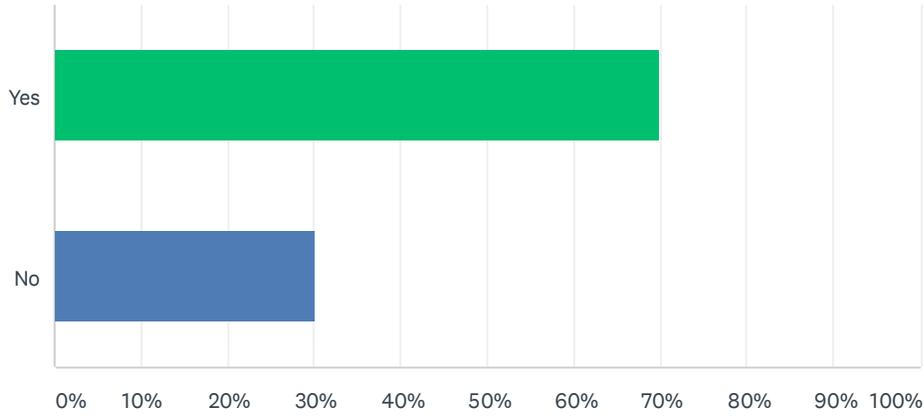
Answered: 709 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	55.15%	391
No	44.85%	318
TOTAL		709

Q3 If yes, were you satisfied with the service

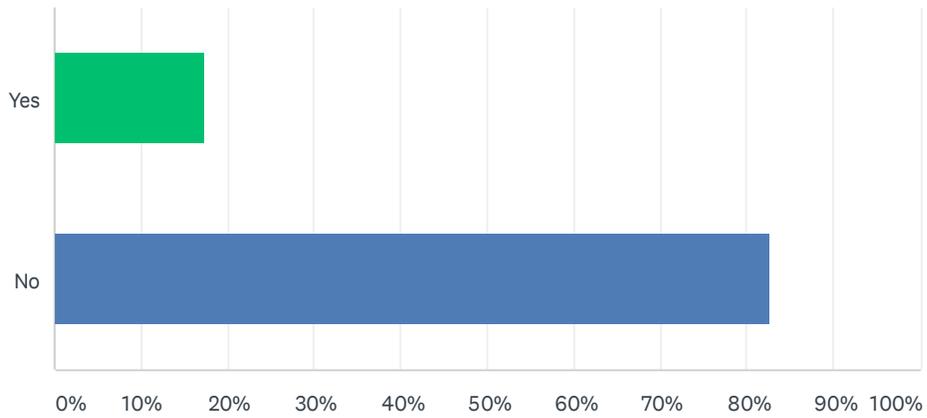
Answered: 386 Skipped: 323



ANSWER CHOICES	RESPONSES	
Yes	69.95%	270
No	30.05%	116
TOTAL		386

Q4 In the last 12 months, have you been a victim of crime in the City of Kenora?

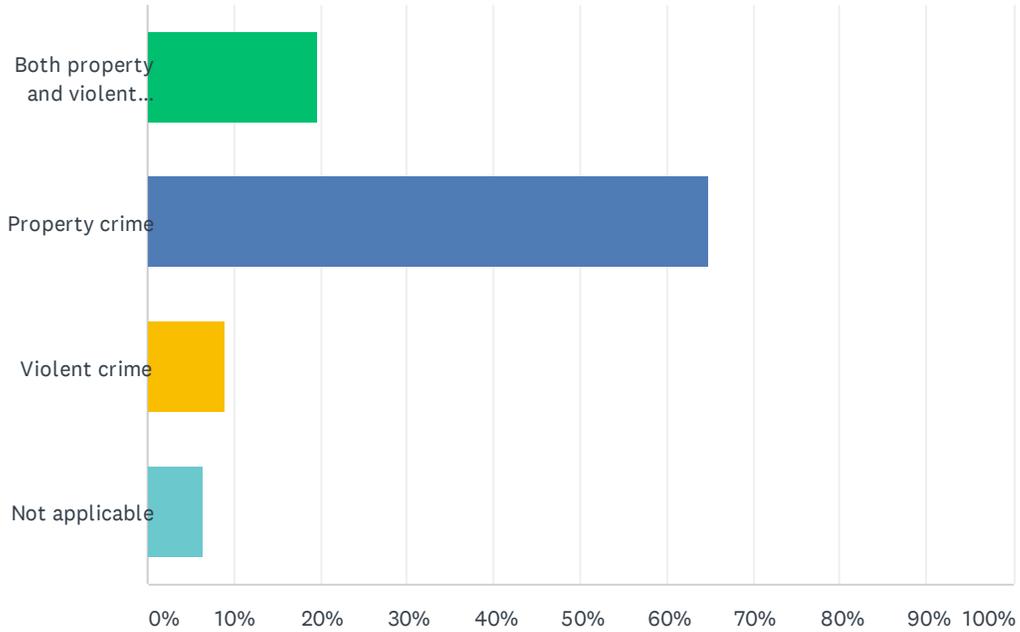
Answered: 699 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	17.31%	121
No	82.69%	578
TOTAL		699

Q5 Was it a property crime or violent crime?

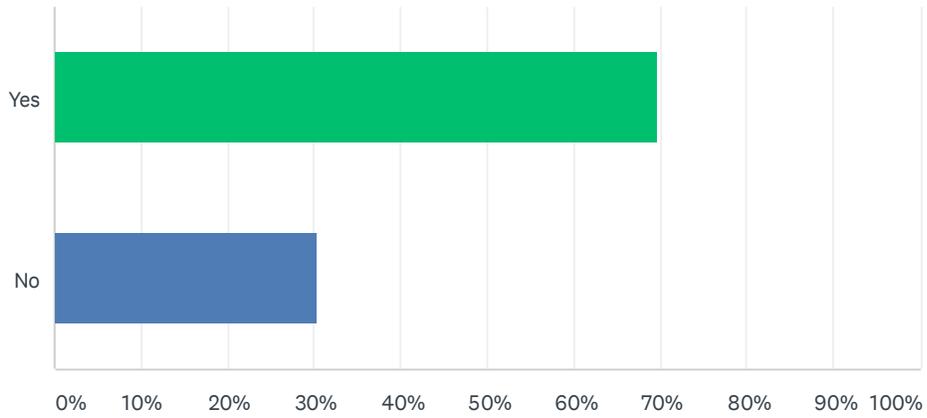
Answered: 122 Skipped: 587



ANSWER CHOICES	RESPONSES	
Both property and violent crime	19.67%	24
Property crime	64.75%	79
Violent crime	9.02%	11
Not applicable	6.56%	8
TOTAL		122

Q6 In the last 12 months if you were a victim of a crime, did you report it?

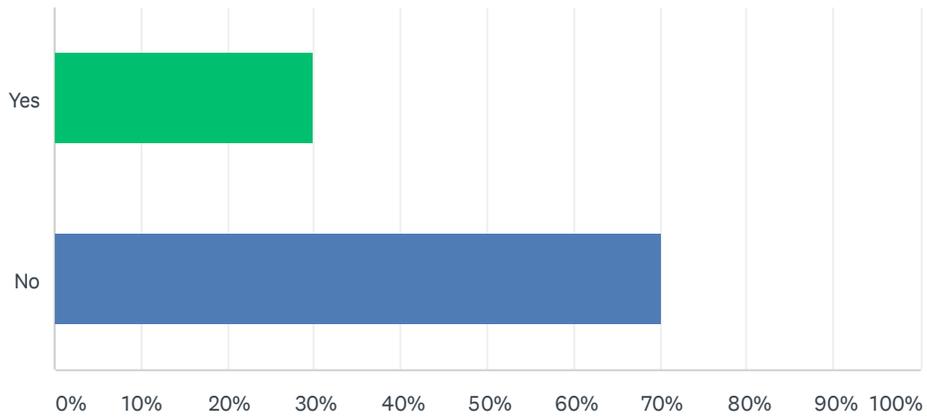
Answered: 119 Skipped: 590



ANSWER CHOICES	RESPONSES	
Yes	69.75%	83
No	30.25%	36
TOTAL		119

Q7 Did you know there is an online reporting tool for non-urgent police needs such as small thefts, minor property damage, etc?

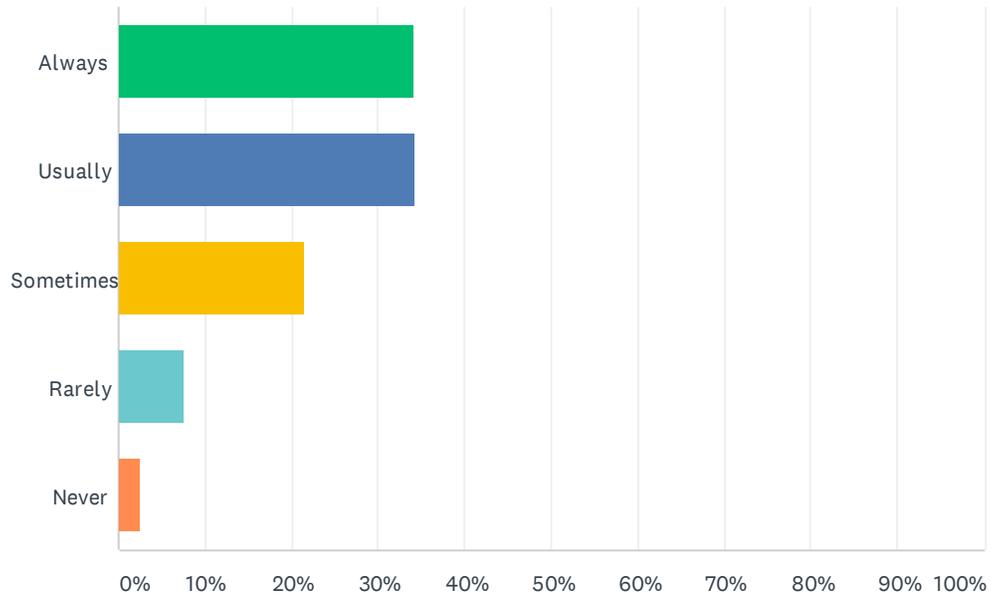
Answered: 694 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes	29.83%	207
No	70.17%	487
TOTAL		694

Q8 Would you agree the Kenora OPP are approachable in public?

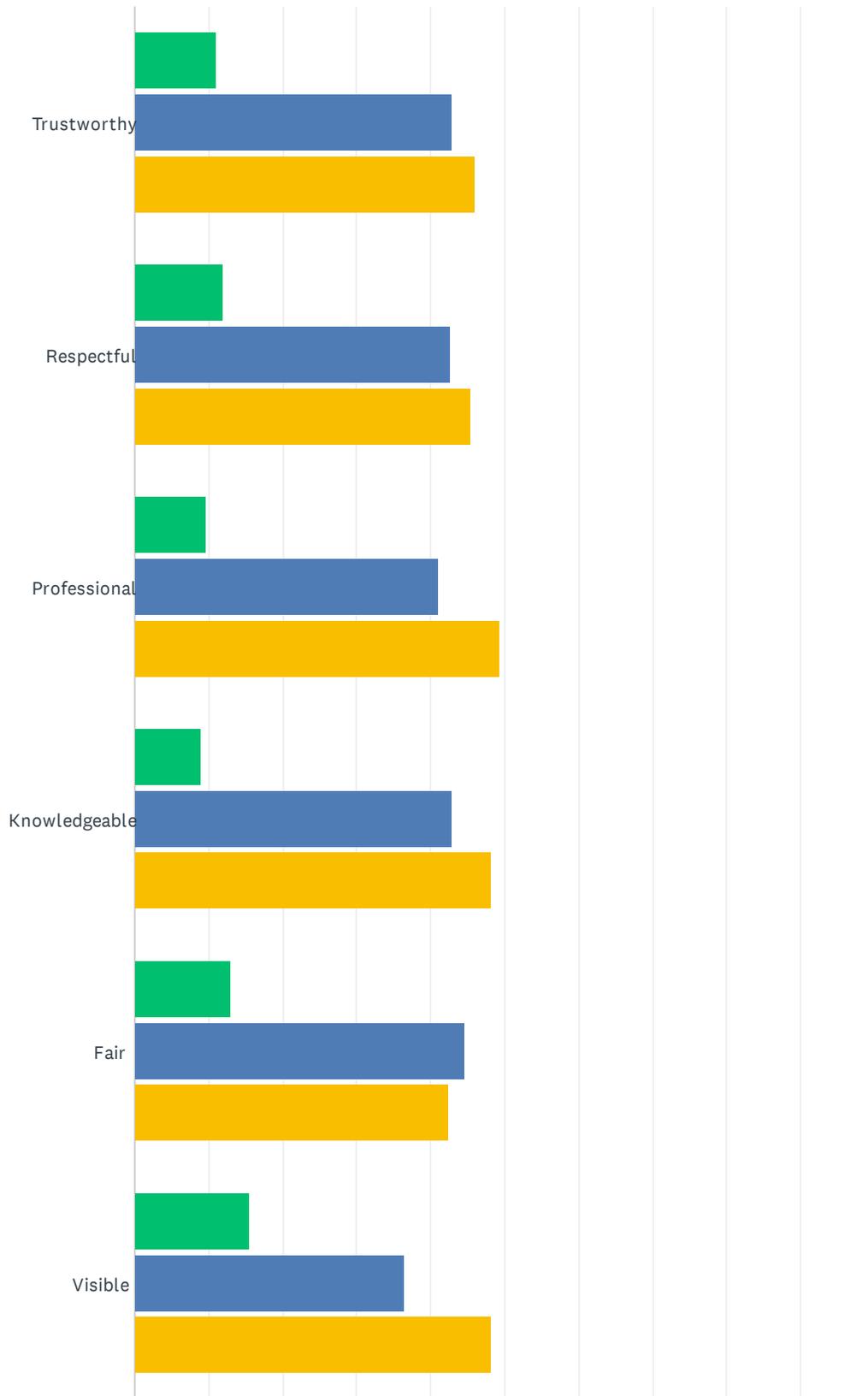
Answered: 694 Skipped: 15



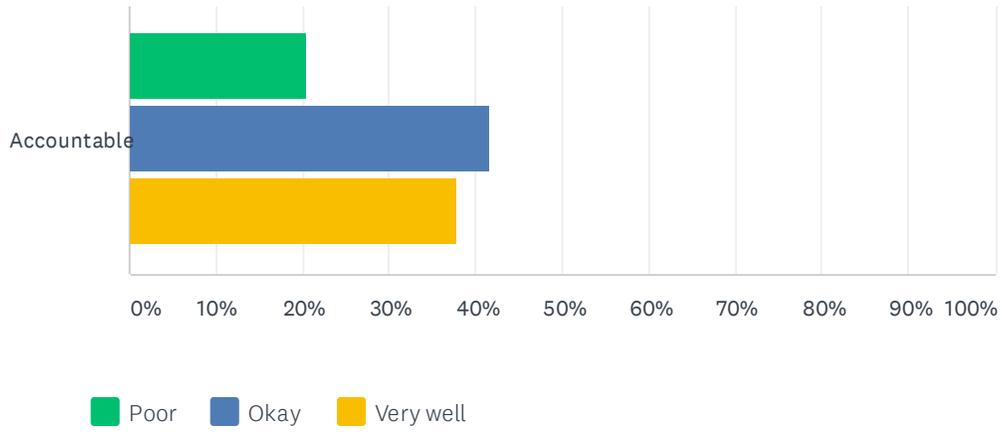
ANSWER CHOICES	RESPONSES	
Always	34.15%	237
Usually	34.29%	238
Sometimes	21.47%	149
Rarely	7.49%	52
Never	2.59%	18
TOTAL		694

Q9 How well do the following qualities describe the Kenora OPP police service?

Answered: 644 Skipped: 65



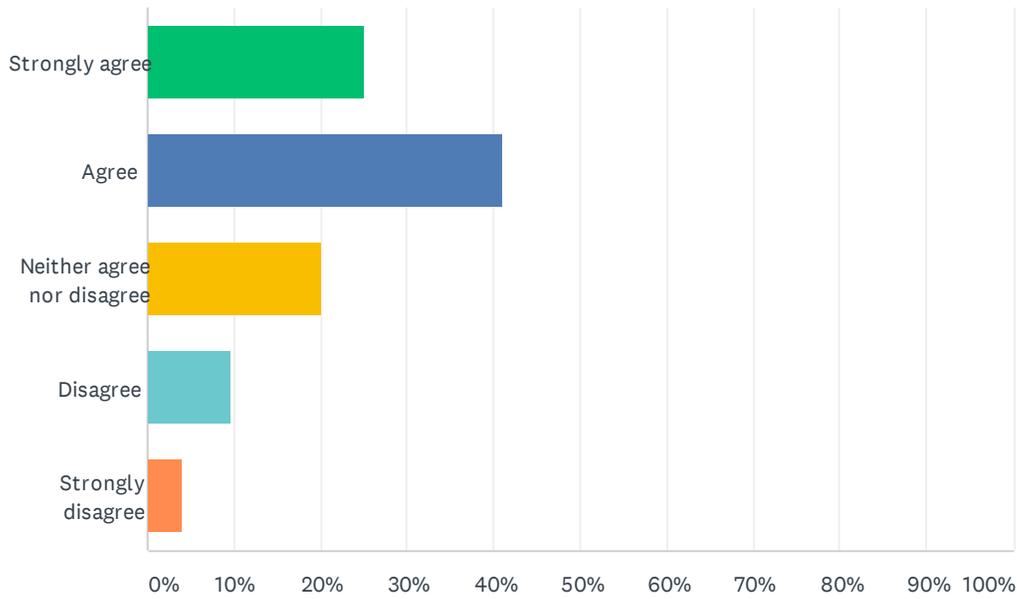
Kenora OPP Policing Service Survey



	POOR	OKAY	VERY WELL	TOTAL	WEIGHTED AVERAGE
Trustworthy	11.06% 71	42.83% 275	46.11% 296	642	2.35
Respectful	11.88% 76	42.66% 273	45.47% 291	640	2.34
Professional	9.53% 61	41.09% 263	49.38% 316	640	2.40
Knowledgeable	8.91% 57	42.97% 275	48.13% 308	640	2.39
Fair	12.87% 82	44.58% 284	42.54% 271	637	2.30
Visible	15.55% 100	36.39% 234	48.06% 309	643	2.33
Accountable	20.53% 131	41.69% 266	37.77% 241	638	2.17

Q10 The Kenora OPP is an organization with integrity and honesty, demonstrating professionalism.

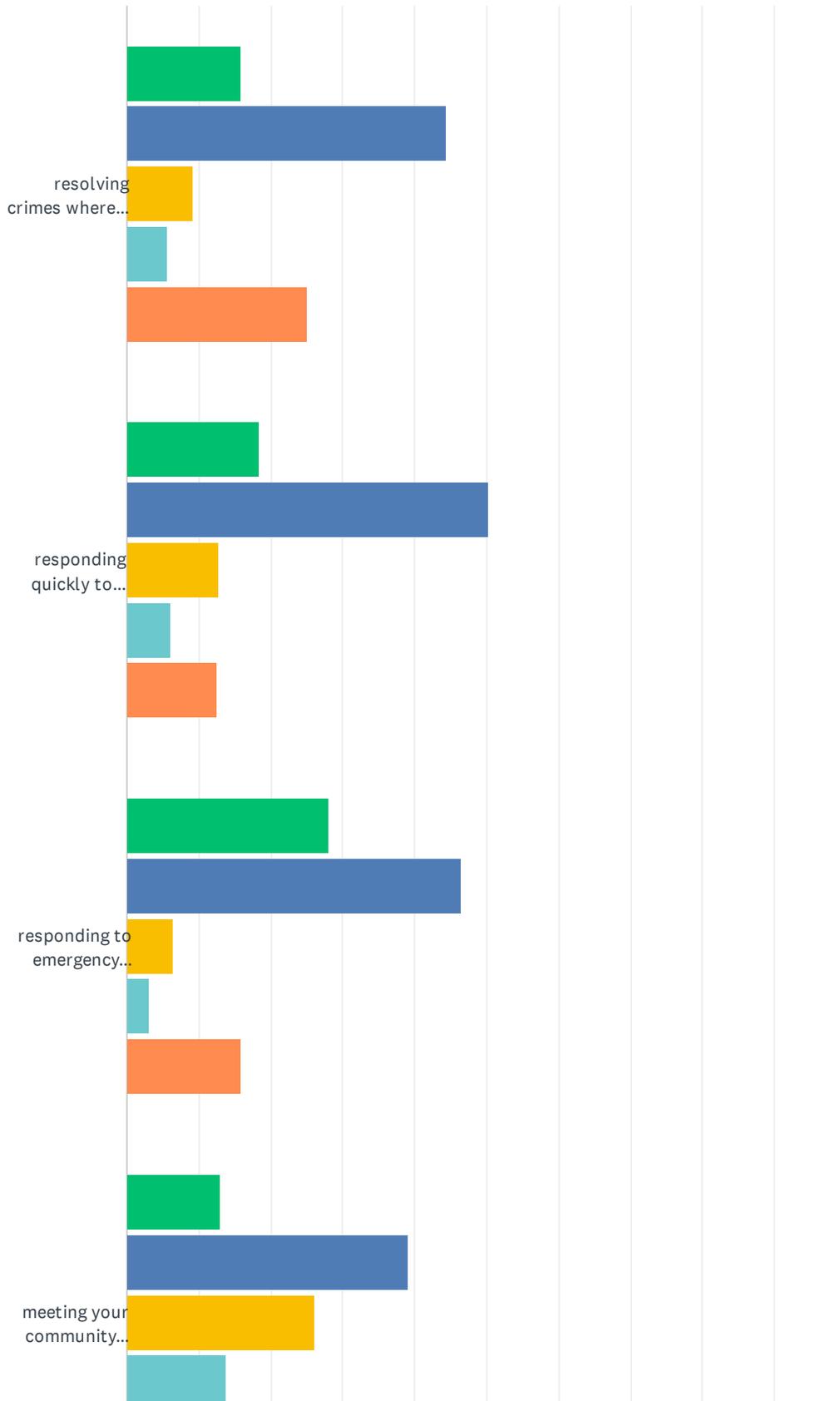
Answered: 644 Skipped: 65



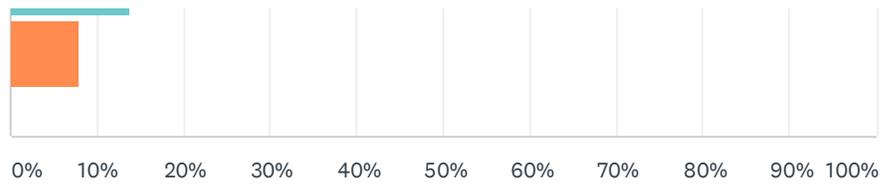
ANSWER CHOICES	RESPONSES	
Strongly agree	25.16%	162
Agree	40.99%	264
Neither agree nor disagree	20.19%	130
Disagree	9.63%	62
Strongly disagree	4.04%	26
TOTAL		644

Q11 In general, do you agree that the Kenora OPP is effective at:

Answered: 644 Skipped: 65



Kenora OPP Policing Service Survey

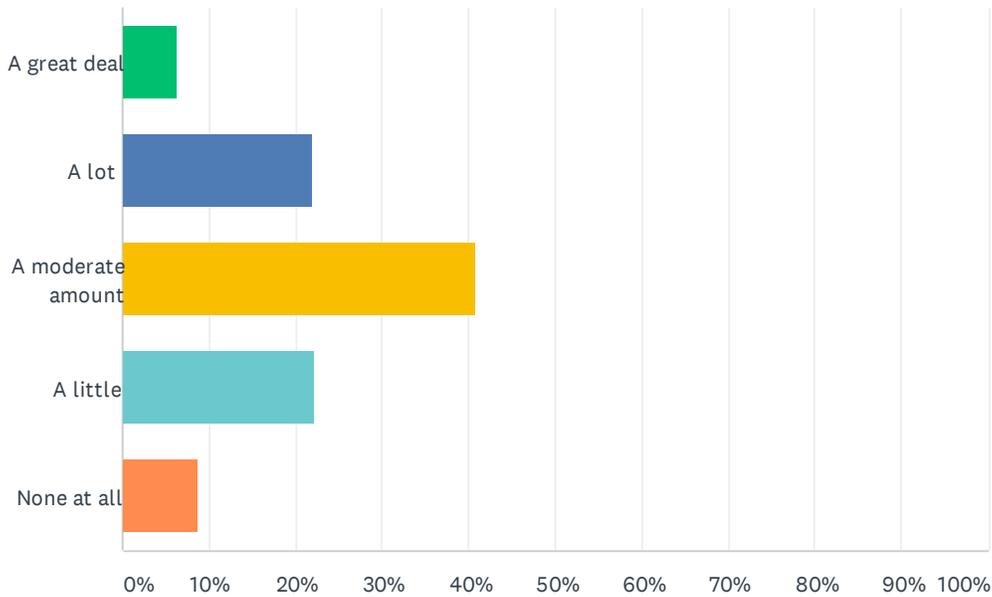


■ Strongly agree
 ■ Agree
 ■ Disagree
 ■ Strongly disagree
■ Don't know

	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
resolving crimes where violence is involved	15.84% 102	44.25% 285	9.16% 59	5.59% 36	25.16% 162	644	2.80
responding quickly to calls for service	18.48% 119	50.16% 323	12.73% 82	6.06% 39	12.58% 81	644	2.44
responding to emergency situations quickly	27.99% 180	46.50% 299	6.53% 42	3.11% 20	15.86% 102	643	2.32
meeting your community safety needs	13.06% 84	39.04% 251	26.13% 168	13.84% 89	7.93% 51	643	2.65

Q12 Are the Kenora OPP providing appropriate community education about crime and safety?

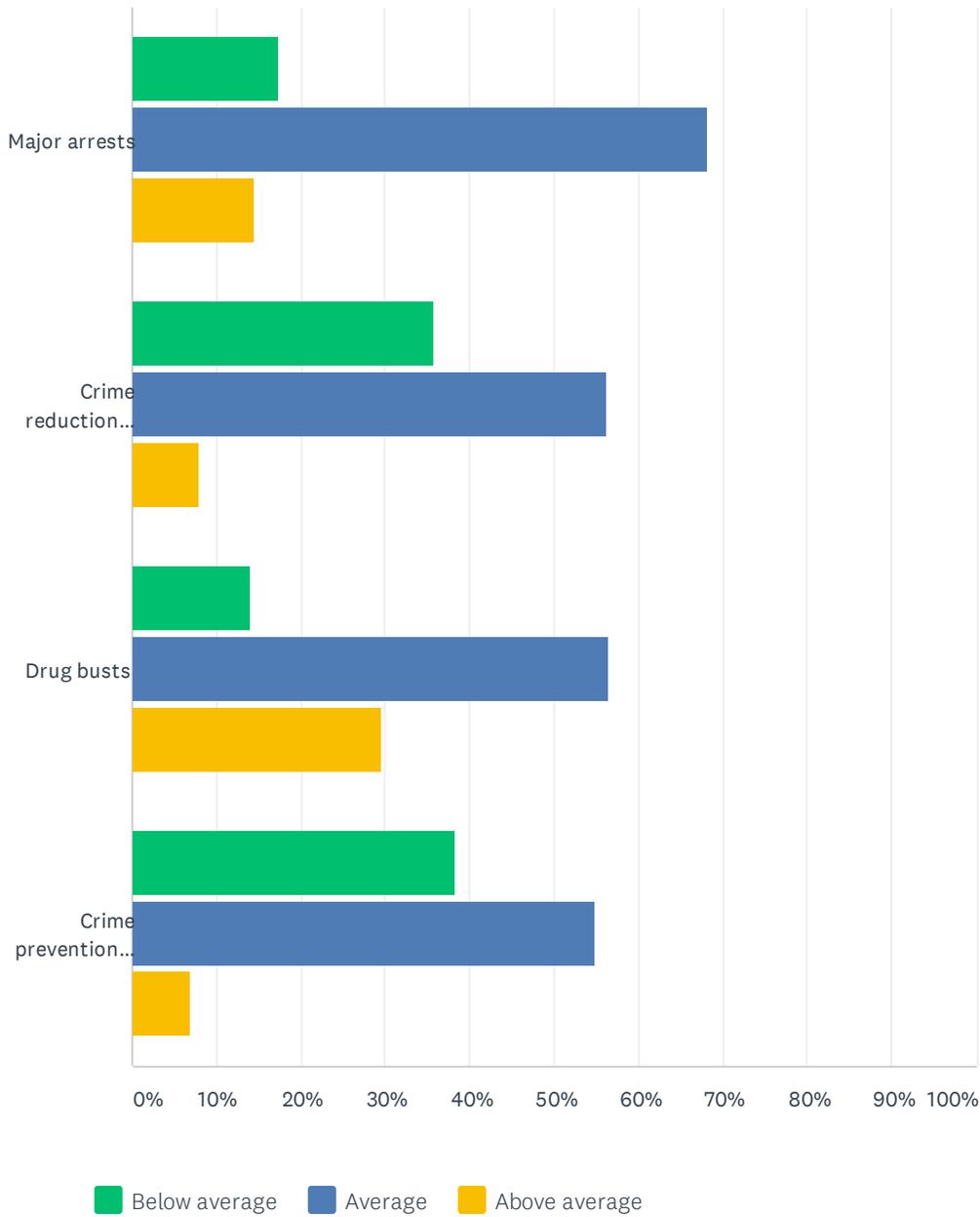
Answered: 575 Skipped: 134



ANSWER CHOICES	RESPONSES	
A great deal	6.26%	36
A lot	21.91%	126
A moderate amount	40.87%	235
A little	22.26%	128
None at all	8.70%	50
TOTAL		575

Q13 How would you rate the Kenora OPP at generating news stories informing the public about the following topics:

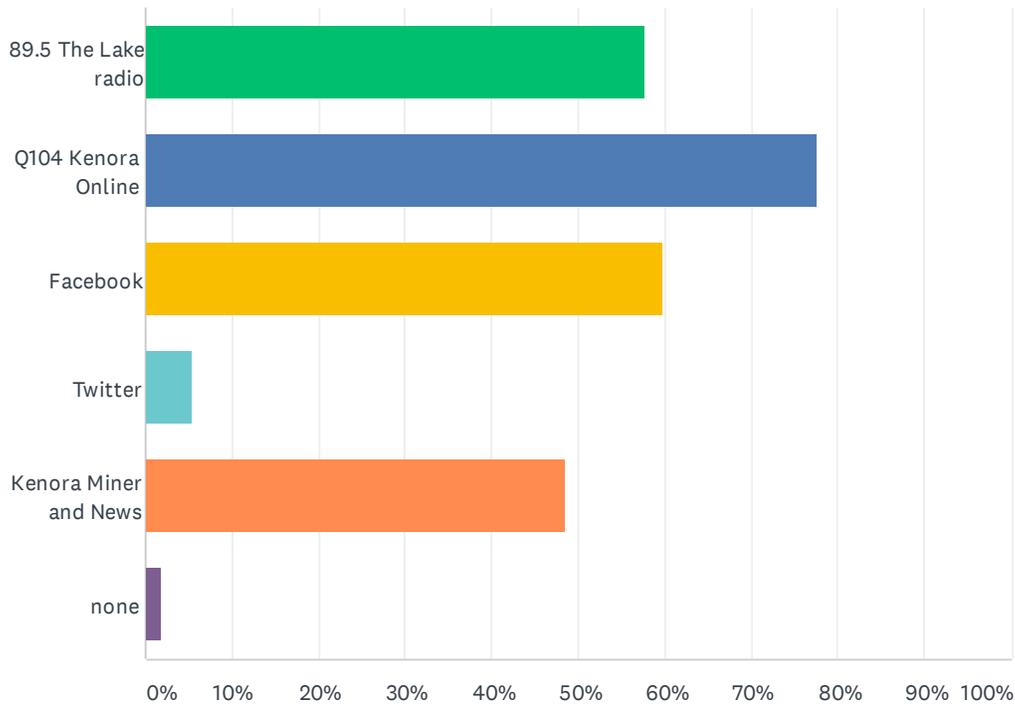
Answered: 575 Skipped: 134



	BELOW AVERAGE	AVERAGE	ABOVE AVERAGE	TOTAL
Major arrests	17.28% 98	68.25% 387	14.46% 82	567
Crime reduction projects	35.74% 203	56.34% 320	7.92% 45	568
Drug busts	14.11% 81	56.45% 324	29.44% 169	574
Crime prevention programs	38.29% 219	54.90% 314	6.82% 39	572

Q14 Thinking about Kenora policing news stories, which sources of information are you most likely to read about policing. Check all that apply.

Answered: 575 Skipped: 134



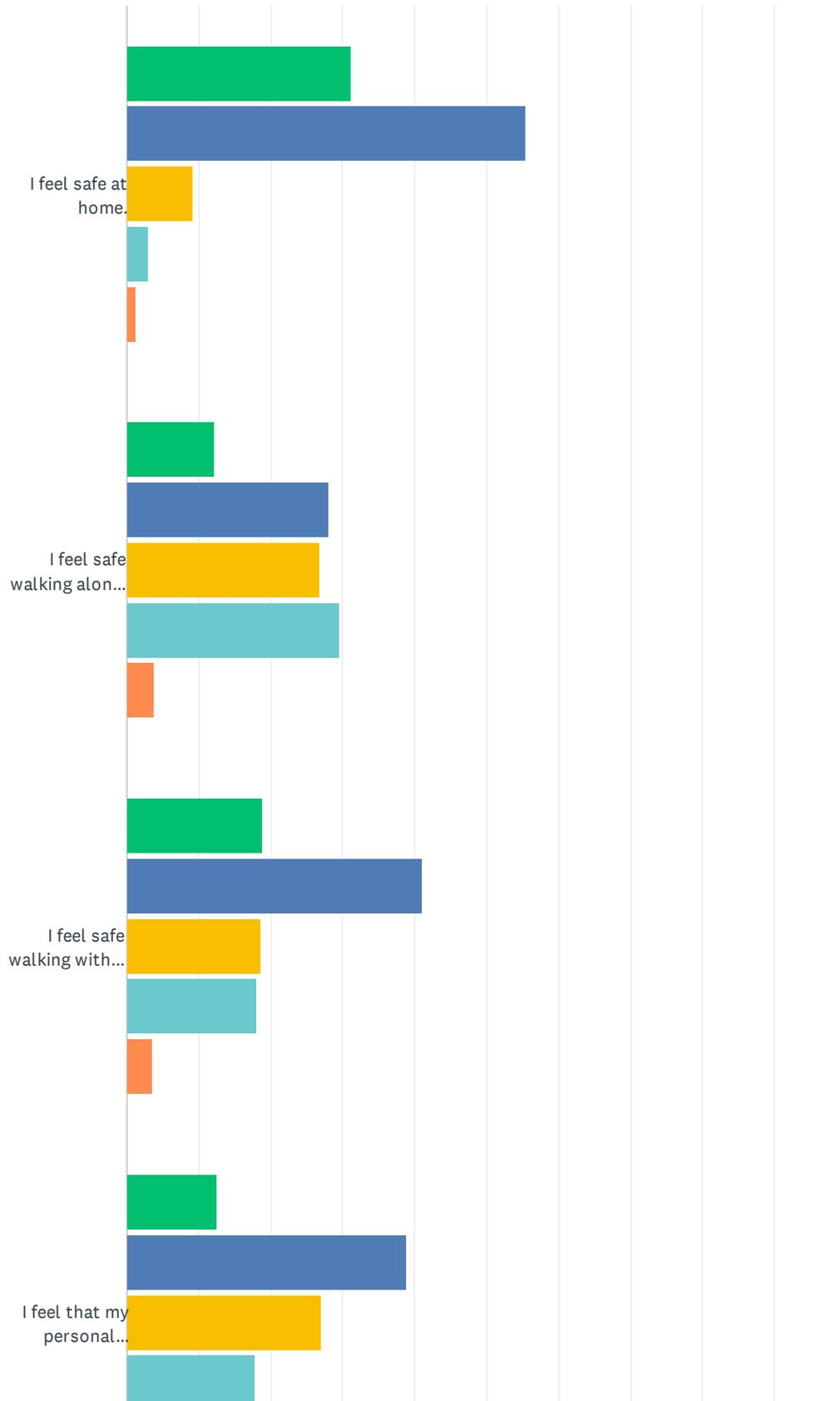
ANSWER CHOICES	RESPONSES	
89.5 The Lake radio	57.74%	332
Q104 Kenora Online	77.57%	446
Facebook	59.83%	344
Twitter	5.39%	31
Kenora Miner and News	48.52%	279
none	1.91%	11
Total Respondents: 575		

Q15 What do you like best about the Kenora OPP police service?

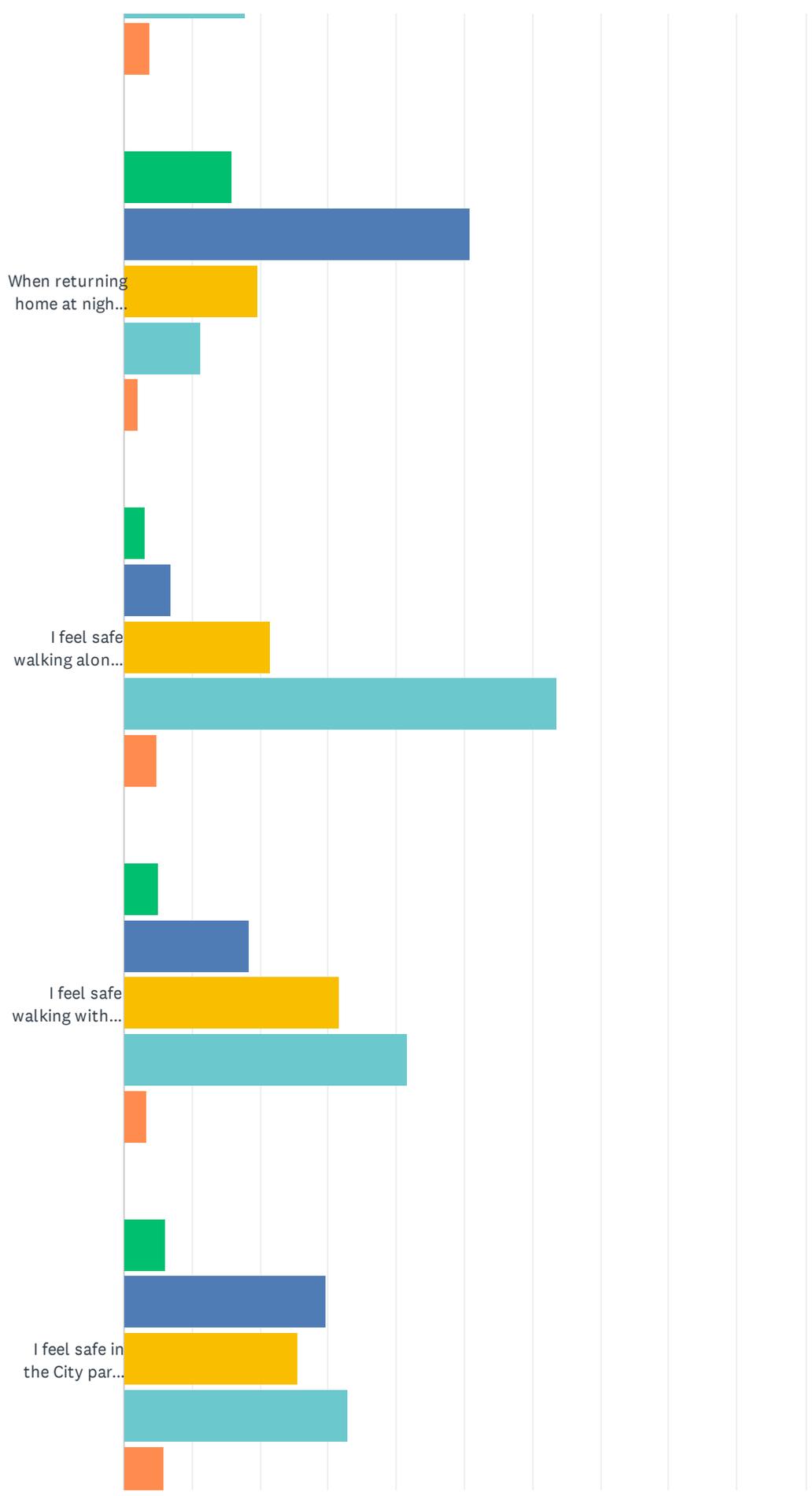
Answered: 575 Skipped: 134

Q16 Please rate how you feel about the following situations:

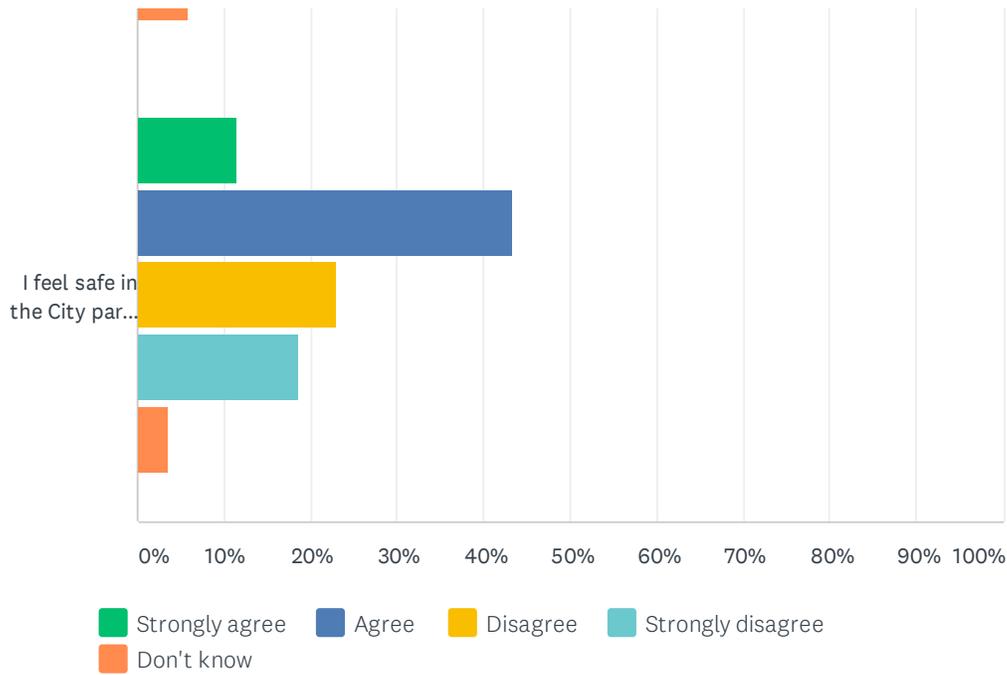
Answered: 565 Skipped: 144



Kenora OPP Policing Service Survey



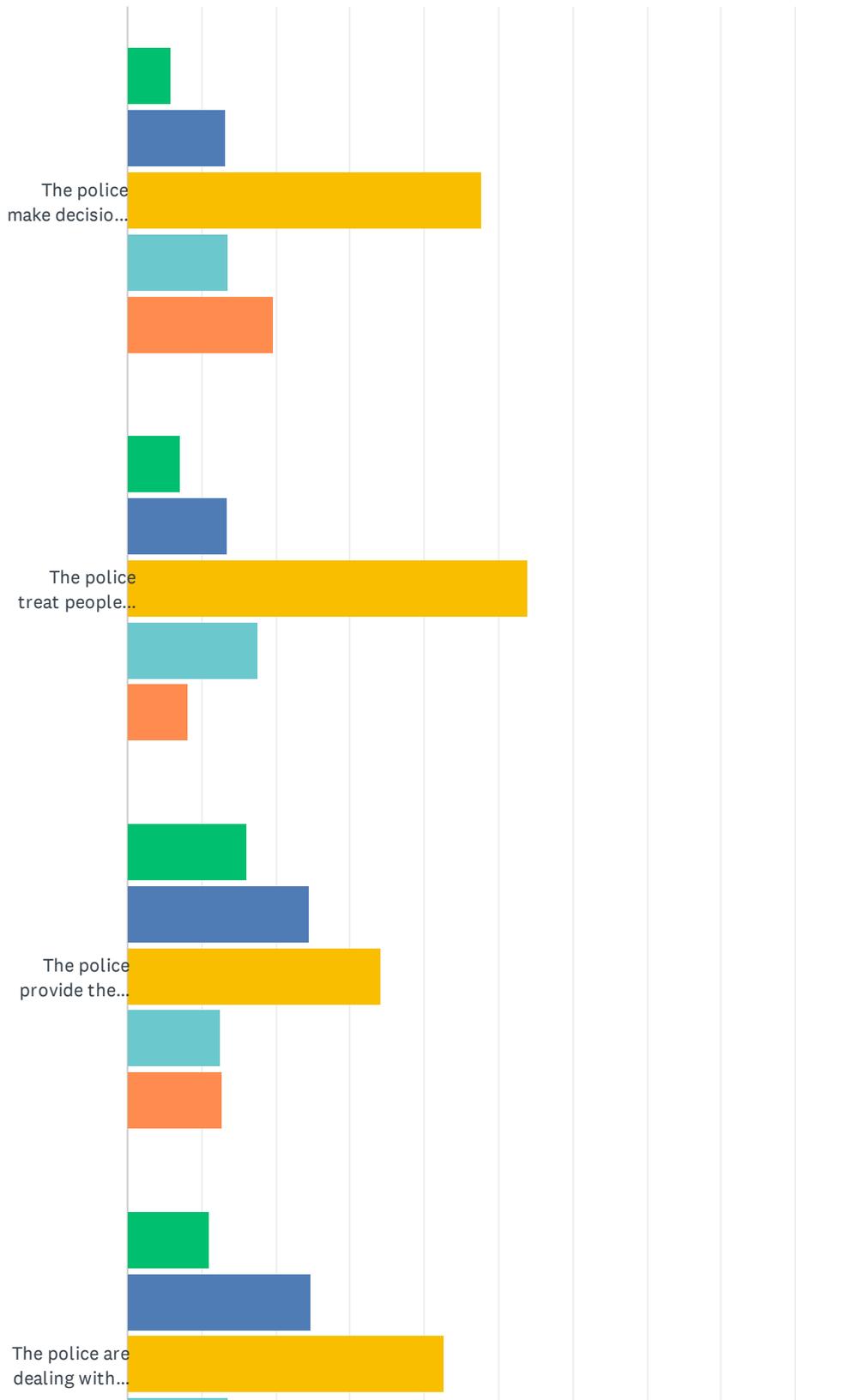
Kenora OPP Policing Service Survey



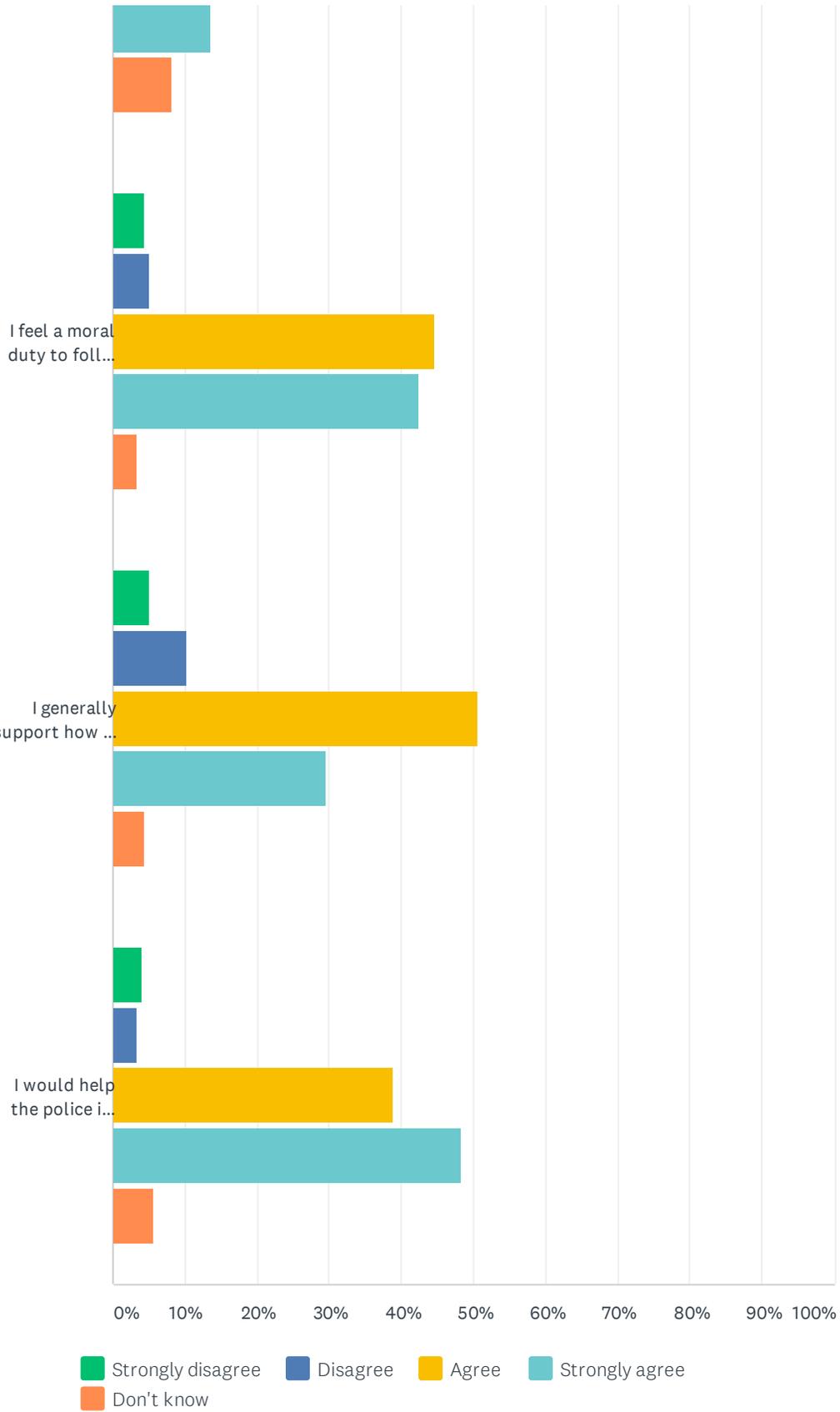
	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
I feel safe at home.	31.26% 176	55.42% 312	9.24% 52	2.84% 16	1.24% 7	563	1.87
I feel safe walking alone in my neighbourhood after dark.	12.04% 68	27.96% 158	26.73% 151	29.56% 167	3.72% 21	565	2.85
I feel safe walking with others after dark in my neighbourhood.	18.76% 106	41.06% 232	18.58% 105	18.05% 102	3.54% 20	565	2.47
I feel that my personal property is safe when I leave home.	12.57% 71	38.94% 220	27.08% 153	17.70% 100	3.72% 21	565	2.61
When returning home at night, I feel safe.	15.96% 90	50.89% 287	19.68% 111	11.35% 64	2.13% 12	564	2.33
I feel safe walking alone in downtown and other shopping districts at night.	3.19% 18	6.91% 39	21.45% 121	63.65% 359	4.79% 27	564	3.60
I feel safe walking with others in downtown and other shopping districts at night.	4.96% 28	18.41% 104	31.68% 179	41.59% 235	3.36% 19	565	3.20
I feel safe in the City parks and recreation areas when I am alone.	6.03% 34	29.79% 168	25.53% 144	32.80% 185	5.85% 33	564	3.03
I feel safe in the City parks and recreation areas when I am with others.	11.50% 65	43.36% 245	23.01% 130	18.58% 105	3.54% 20	565	2.59

Q17 Thinking about the Kenora OPP police service, to what extent do you agree or disagree with each of the following statements:

Answered: 556 Skipped: 153



Kenora OPP Policing Service Survey

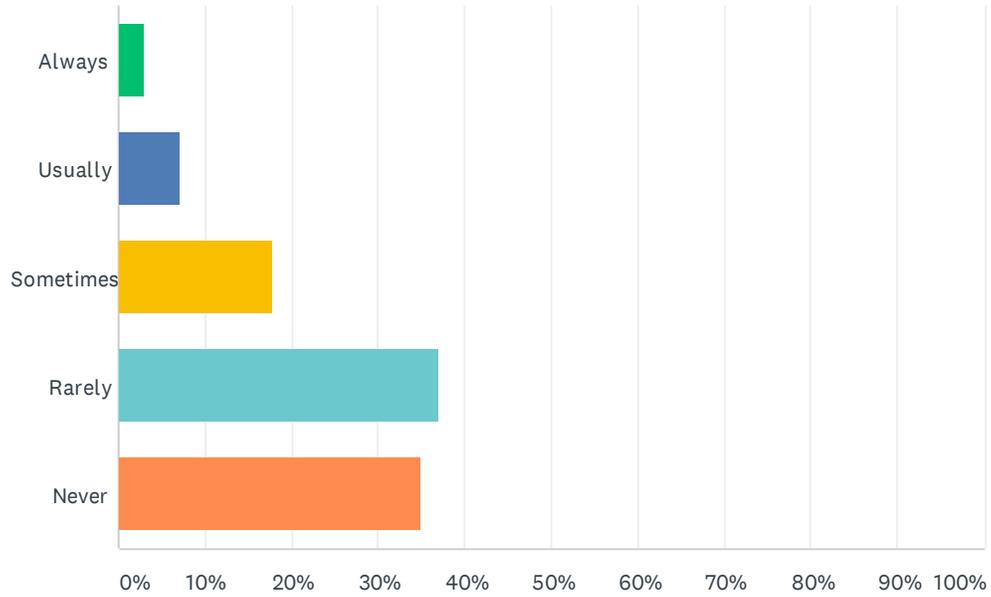


Kenora OPP Policing Service Survey

	STRONGLY DISAGREE	DISAGREE	AGREE	STRONGLY AGREE	DON'T KNOW	TOTAL
The police make decision based on facts.	5.94% 33	13.13% 73	47.66% 265	13.67% 76	19.60% 109	556
The police treat people with respect.	7.01% 39	13.31% 74	53.96% 300	17.63% 98	8.09% 45	556
The police provide the same quality of service to all citizens.	16.04% 89	24.50% 136	34.05% 189	12.61% 70	12.79% 71	555
The police are dealing with the things that matter to people in this community.	10.99% 61	24.68% 137	42.70% 237	13.51% 75	8.11% 45	555
I feel a moral duty to follow police orders.	4.50% 25	5.04% 28	44.60% 248	42.45% 236	3.42% 19	556
I generally support how the police usually act.	5.04% 28	10.25% 57	50.72% 282	29.50% 164	4.50% 25	556
I would help the police if asked.	3.96% 22	3.24% 18	38.92% 216	48.29% 268	5.59% 31	555

Q18 How often would you say the Kenora OPP in your neighbourhood exceed their authority?

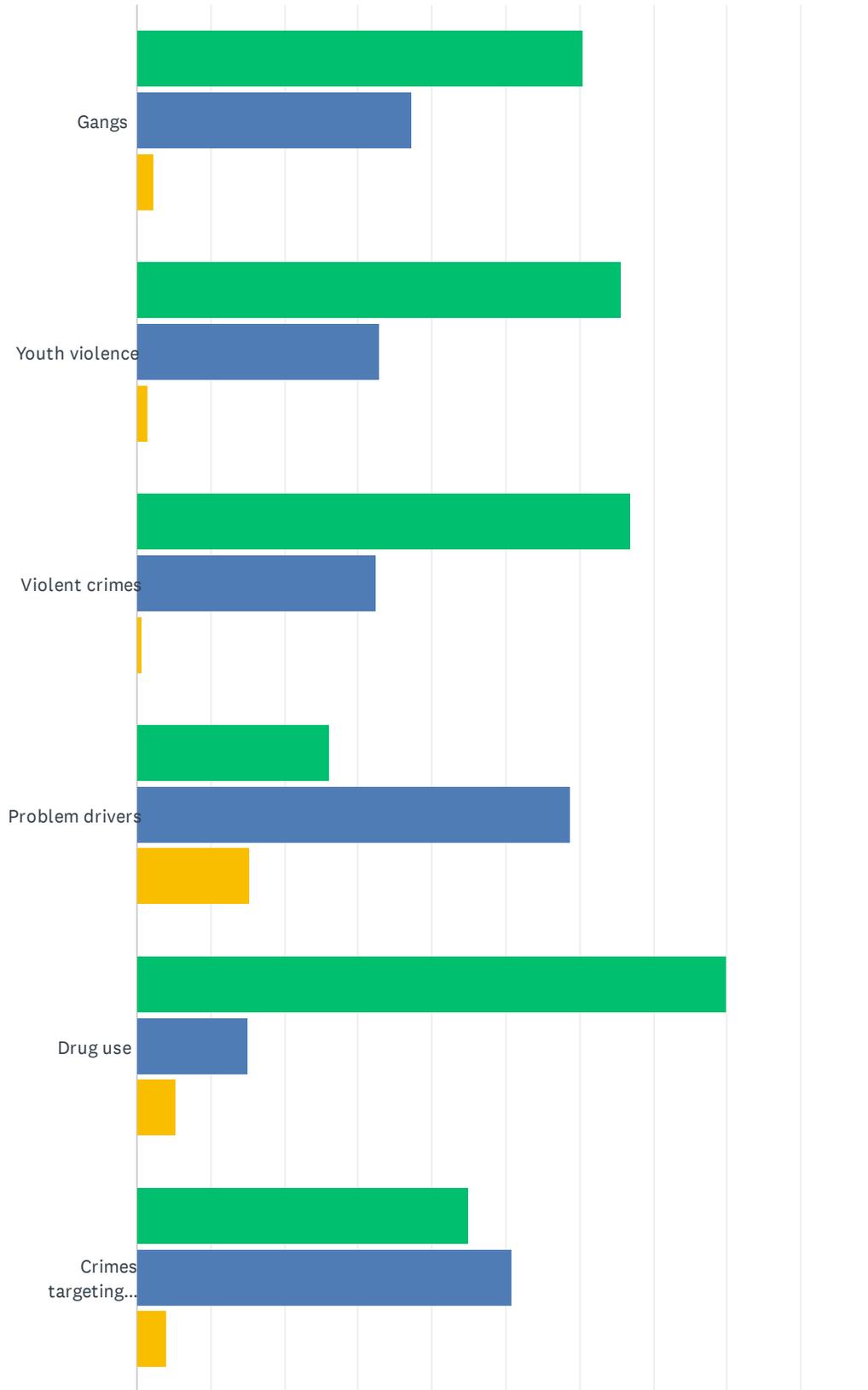
Answered: 548 Skipped: 161



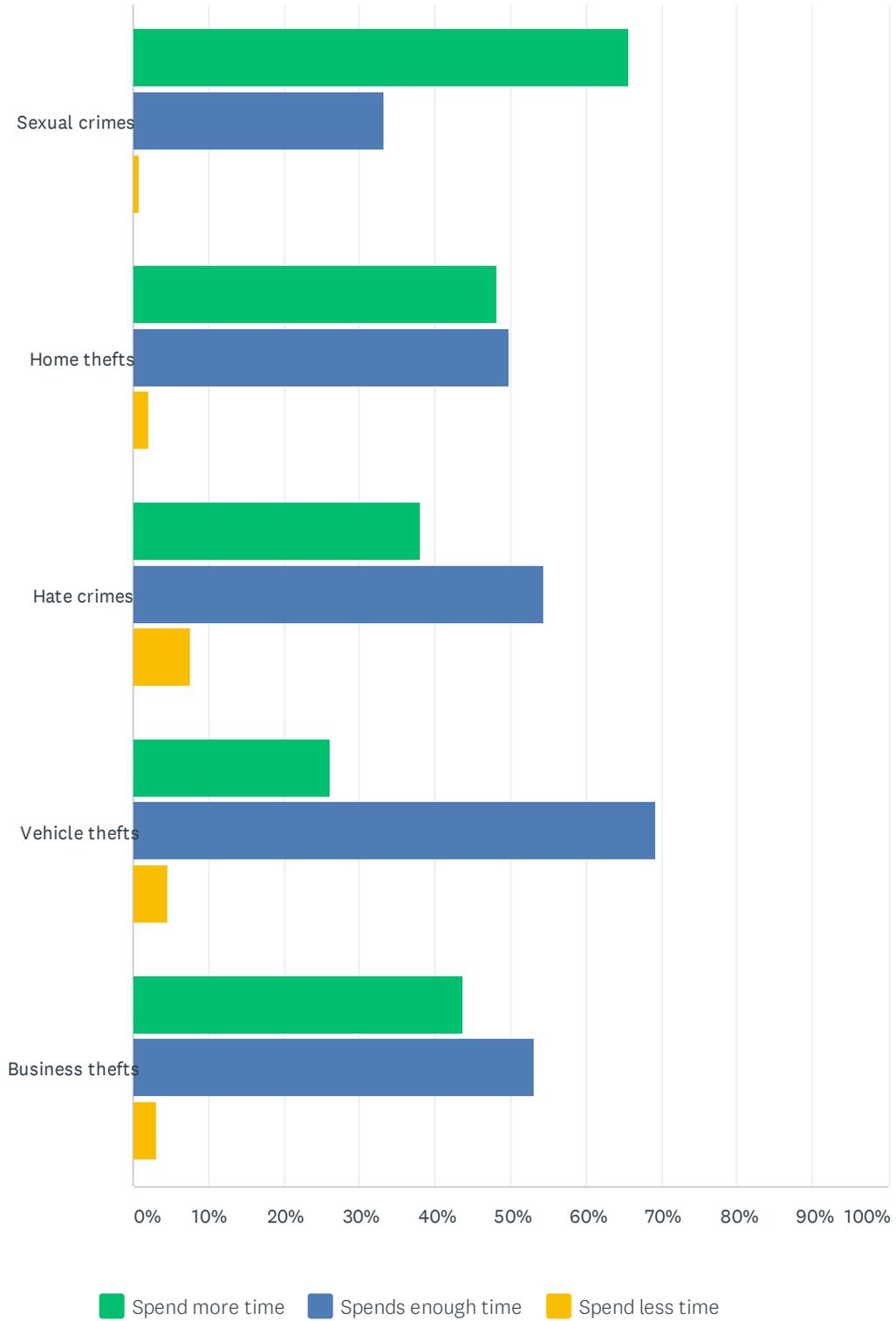
ANSWER CHOICES	RESPONSES	
Always	2.92%	16
Usually	7.12%	39
Sometimes	17.88%	98
Rarely	37.04%	203
Never	35.04%	192
TOTAL		548

Q19 How much time should the Kenora OPP spend addressing the following issues:

Answered: 548 Skipped: 161



Kenora OPP Policing Service Survey

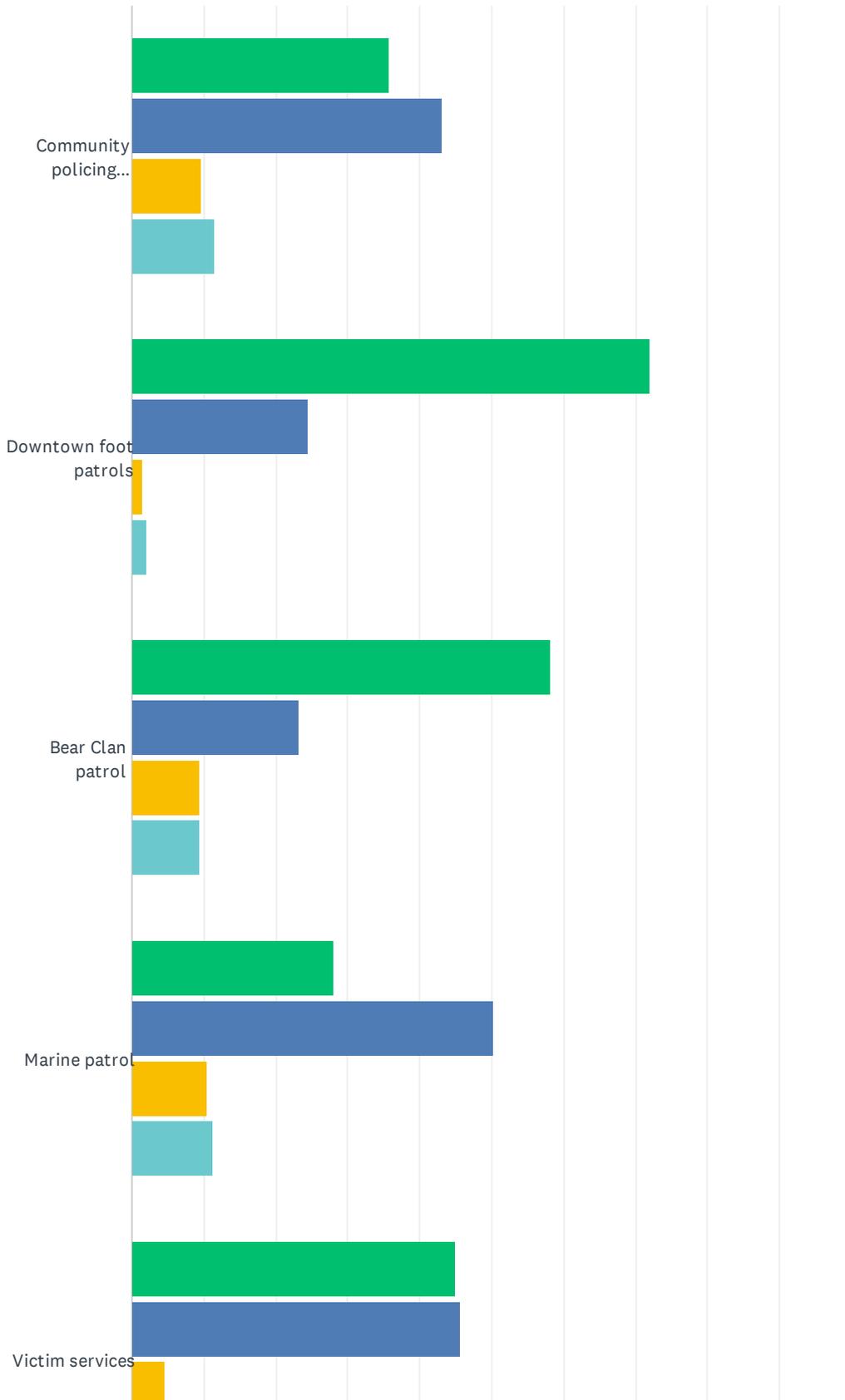


Kenora OPP Policing Service Survey

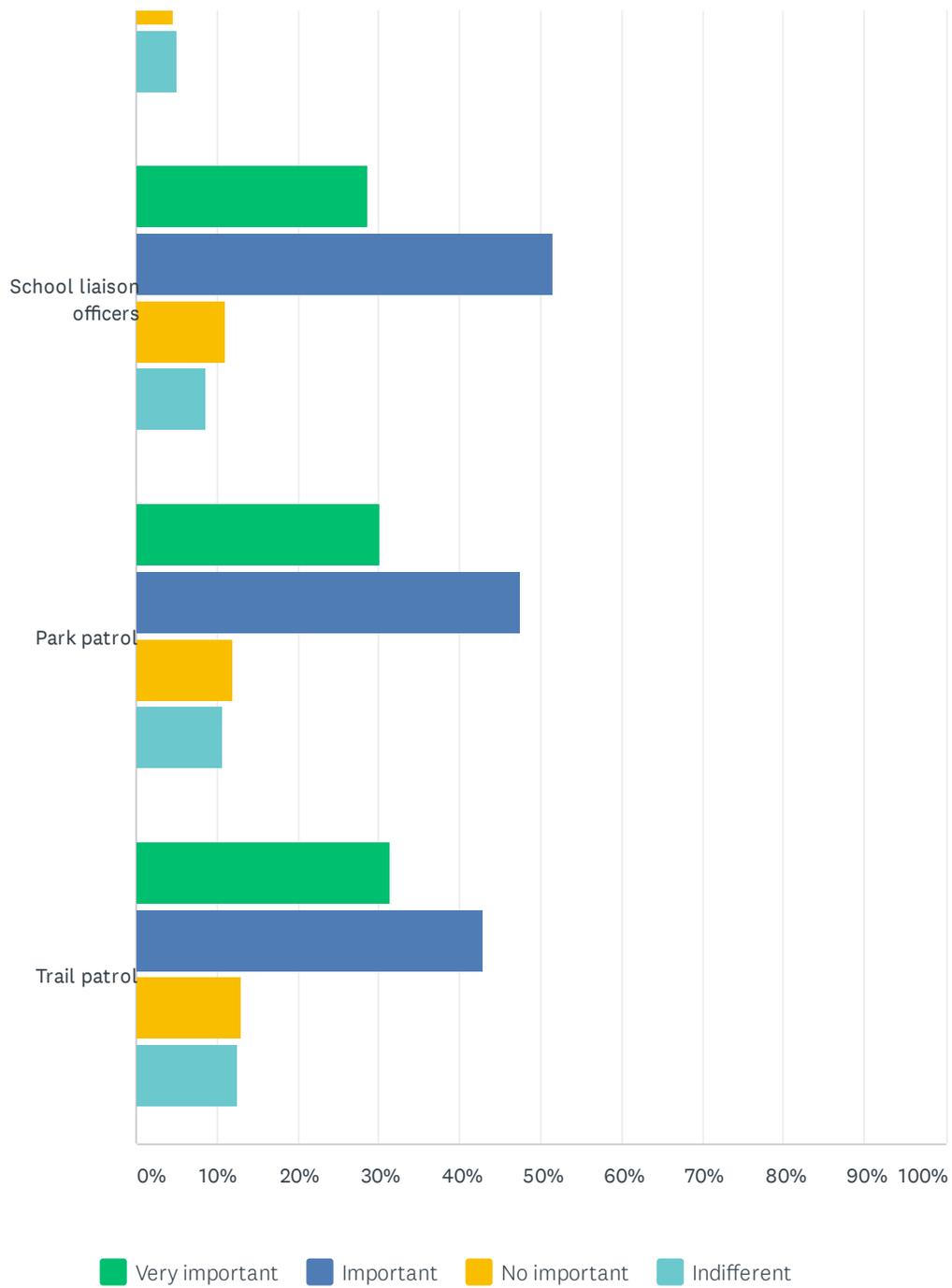
	SPEND MORE TIME	SPENDS ENOUGH TIME	SPEND LESS TIME	TOTAL	WEIGHTED AVERAGE
Gangs	60.44% 327	37.15% 201	2.40% 13	541	1.42
Youth violence	65.63% 357	32.90% 179	1.47% 8	544	1.36
Violent crimes	67.03% 366	32.42% 177	0.55% 3	546	1.34
Problem drivers	26.06% 142	58.72% 320	15.23% 83	545	1.89
Drug use	79.85% 436	15.02% 82	5.13% 28	546	1.25
Crimes targeting seniors	45.04% 245	50.92% 277	4.04% 22	544	1.59
Sexual crimes	65.75% 359	33.33% 182	0.92% 5	546	1.35
Home thefts	48.16% 262	49.82% 271	2.02% 11	544	1.54
Hate crimes	38.05% 207	54.41% 296	7.54% 41	544	1.69
Vehicle thefts	26.10% 142	69.30% 377	4.60% 25	544	1.78
Business thefts	43.75% 238	53.13% 289	3.13% 17	544	1.59

Q20 Please indicate the level of importance to you

Answered: 548 Skipped: 161



Kenora OPP Policing Service Survey

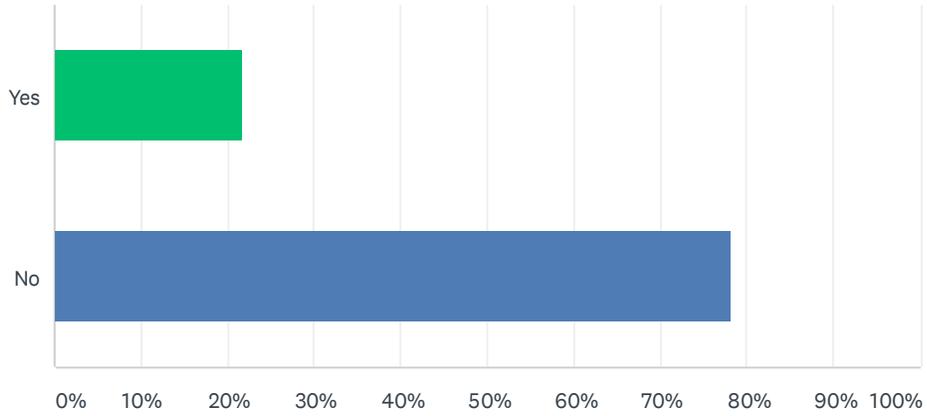


Kenora OPP Policing Service Survey

	VERY IMPORTANT	IMPORTANT	NO IMPORTANT	INDIFFERENT	TOTAL
Community policing centres	35.78% 195	43.12% 235	9.54% 52	11.56% 63	545
Downtown foot patrols	71.90% 394	24.45% 134	1.46% 8	2.19% 12	548
Bear Clan patrol	58.06% 317	23.26% 127	9.34% 51	9.34% 51	546
Marine patrol	28.02% 153	50.18% 274	10.44% 57	11.36% 62	546
Victim services	44.97% 246	45.52% 249	4.57% 25	4.94% 27	547
School liaison officers	28.75% 157	51.47% 281	11.17% 61	8.61% 47	546
Park patrol	30.11% 165	47.45% 260	11.86% 65	10.58% 58	548
Trail patrol	31.44% 172	42.96% 235	12.98% 71	12.61% 69	547

Q21 Have you visited the police service website?

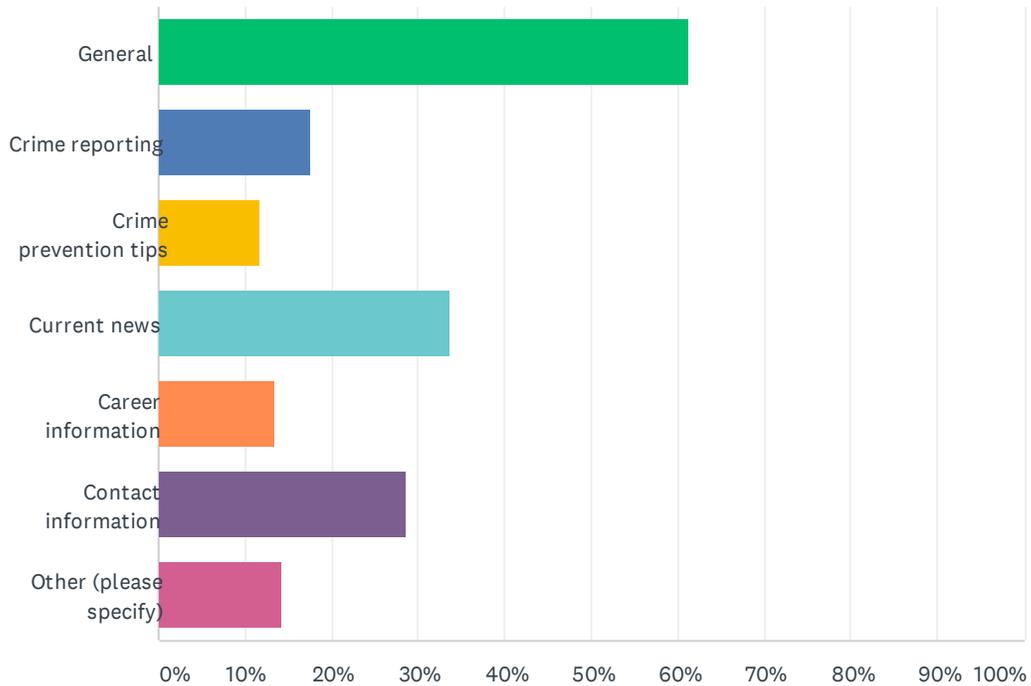
Answered: 548 Skipped: 161



ANSWER CHOICES	RESPONSES	
Yes	21.72%	119
No	78.28%	429
TOTAL		548

Q22 If yes, for what information?

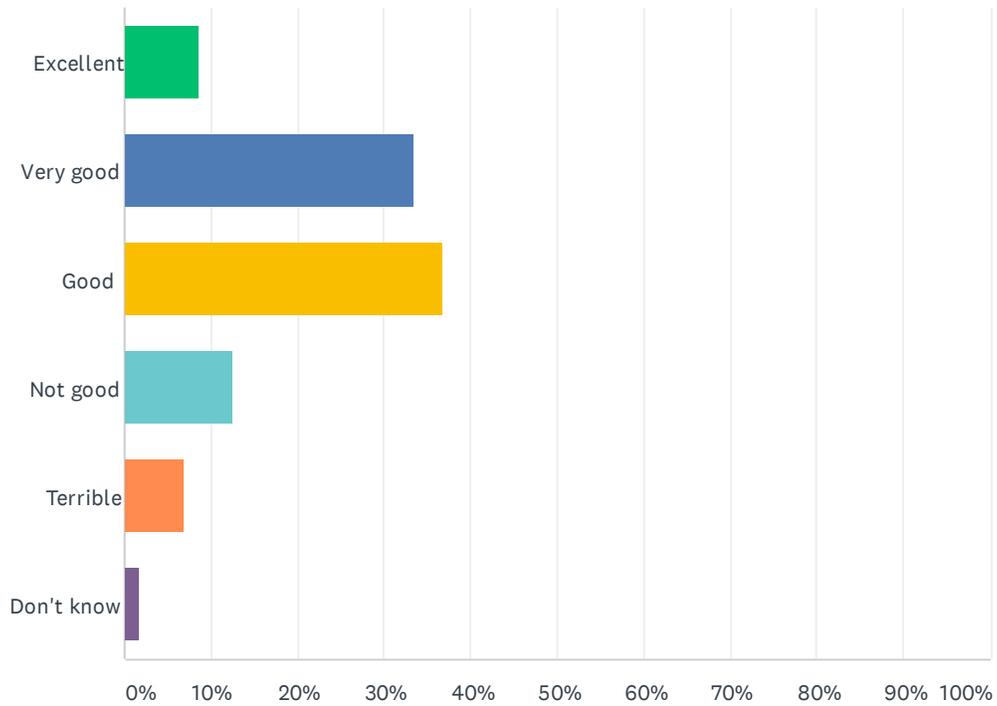
Answered: 119 Skipped: 590



ANSWER CHOICES	RESPONSES	
General	61.34%	73
Crime reporting	17.65%	21
Crime prevention tips	11.76%	14
Current news	33.61%	40
Career information	13.45%	16
Contact information	28.57%	34
Other (please specify)	14.29%	17
Total Respondents: 119		

Q23 Taking everything into account, overall, how effective do you think the Kenora OPP are at policing the City of Kenora

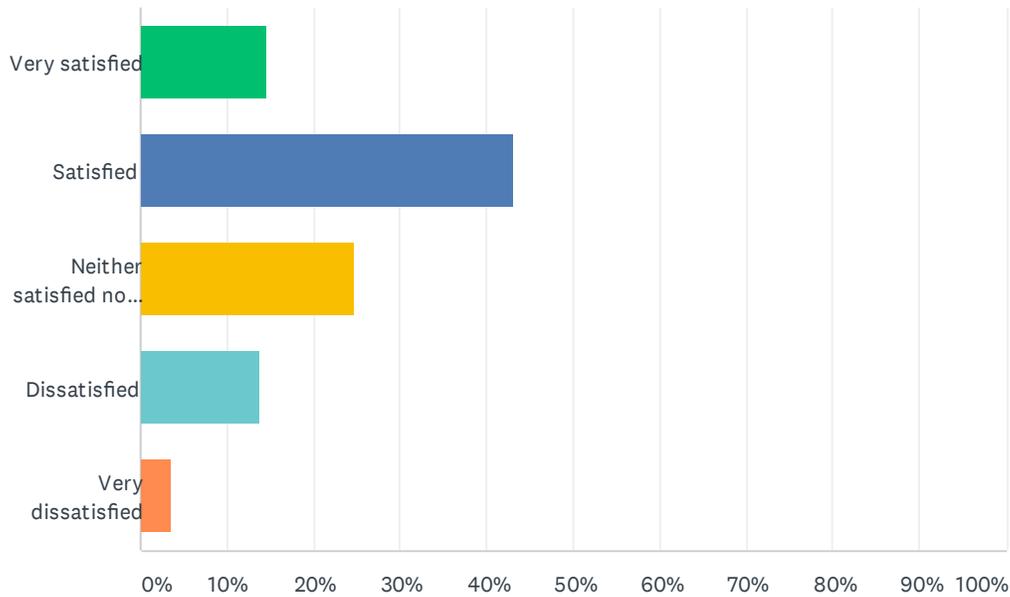
Answered: 547 Skipped: 162



ANSWER CHOICES	RESPONSES	
Excellent	8.59%	47
Very good	33.46%	183
Good	36.75%	201
Not good	12.61%	69
Terrible	6.95%	38
Don't know	1.65%	9
TOTAL		547

Q24 Overall, how satisfied are you with the service provided by the Kenora OPP?

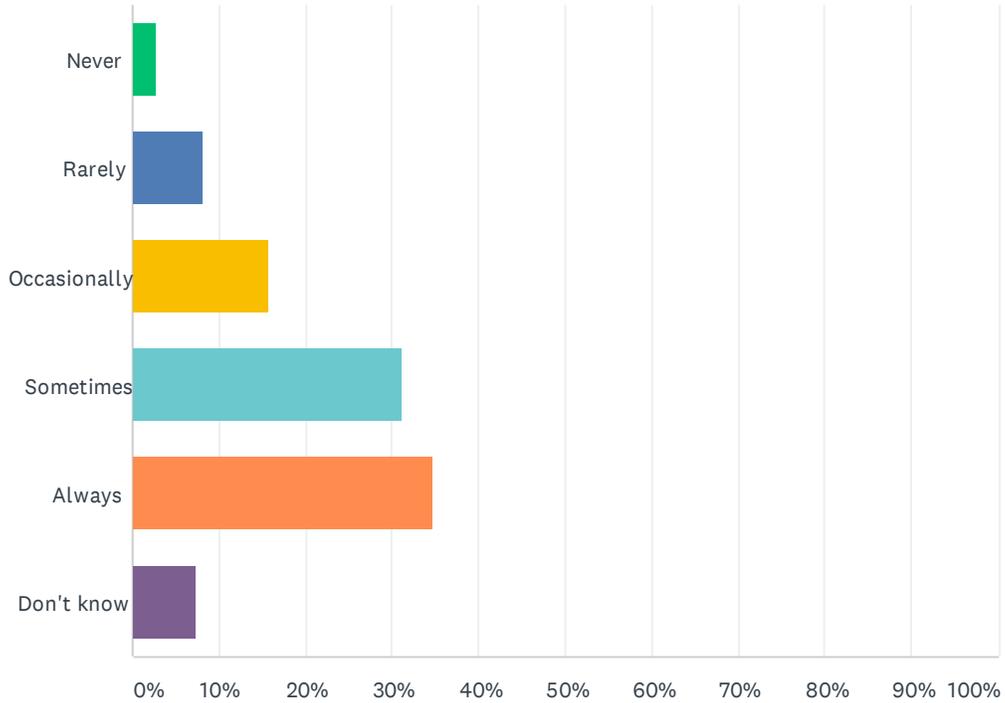
Answered: 547 Skipped: 162



ANSWER CHOICES	RESPONSES	
Very satisfied	14.63%	80
Satisfied	43.14%	236
Neither satisfied nor dissatisfied	24.68%	135
Dissatisfied	13.89%	76
Very dissatisfied	3.66%	20
TOTAL		547

Q25 Does the police service meet your needs, values, and expectations?

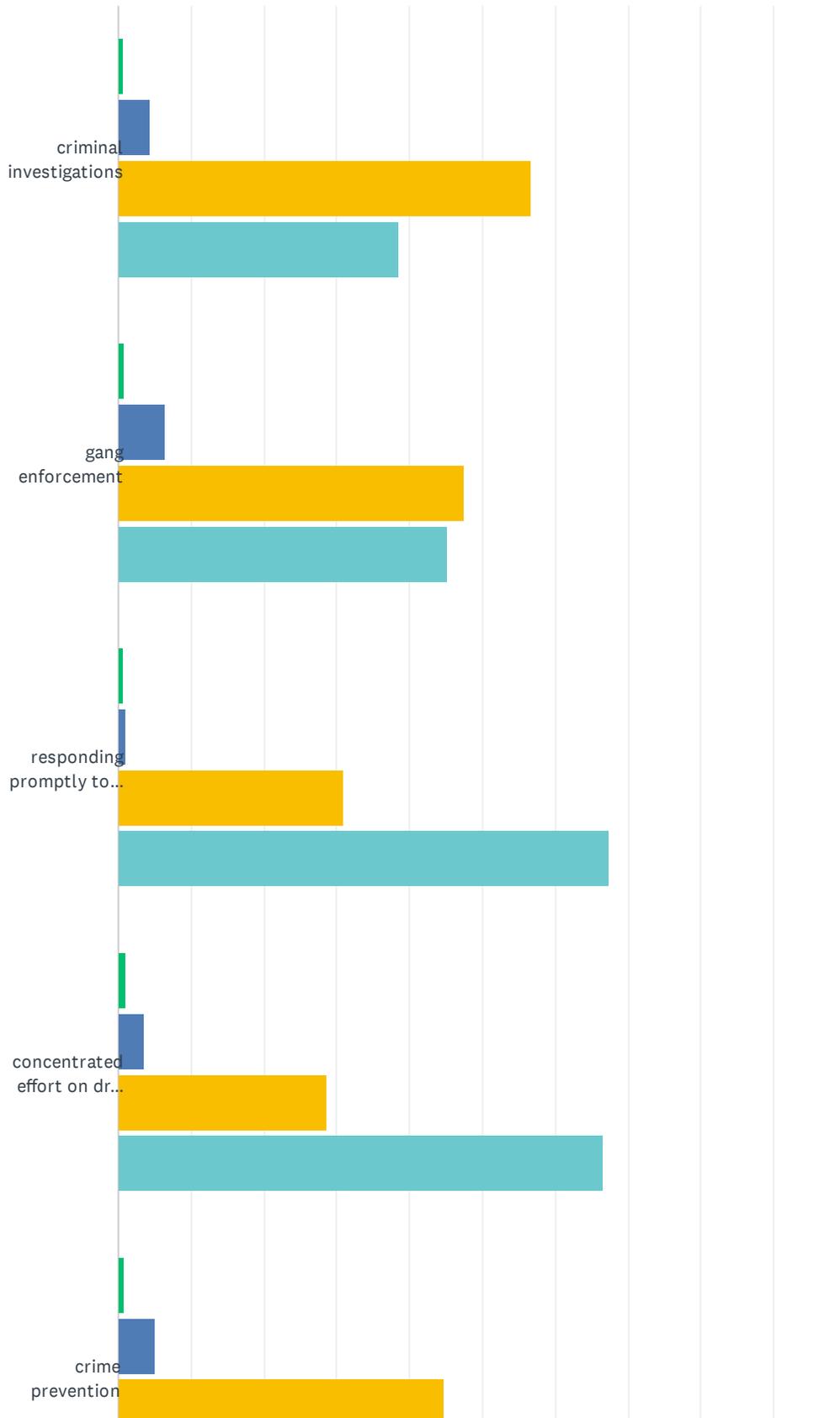
Answered: 547 Skipped: 162



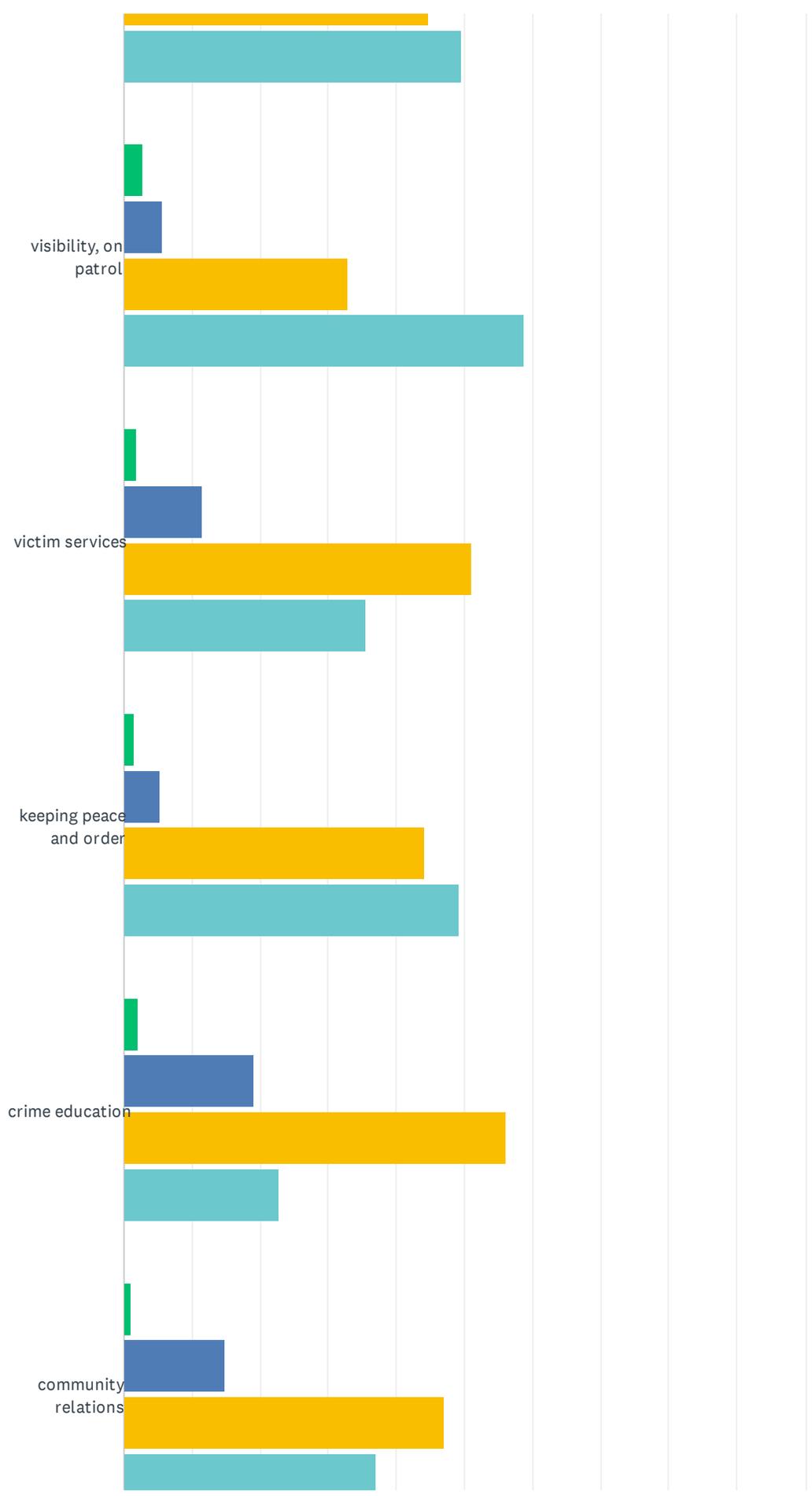
ANSWER CHOICES	RESPONSES	
Never	2.74%	15
Rarely	8.23%	45
Occasionally	15.72%	86
Sometimes	31.26%	171
Always	34.73%	190
Don't know	7.31%	40
TOTAL		547

Q26 How important are the following police activities to you:

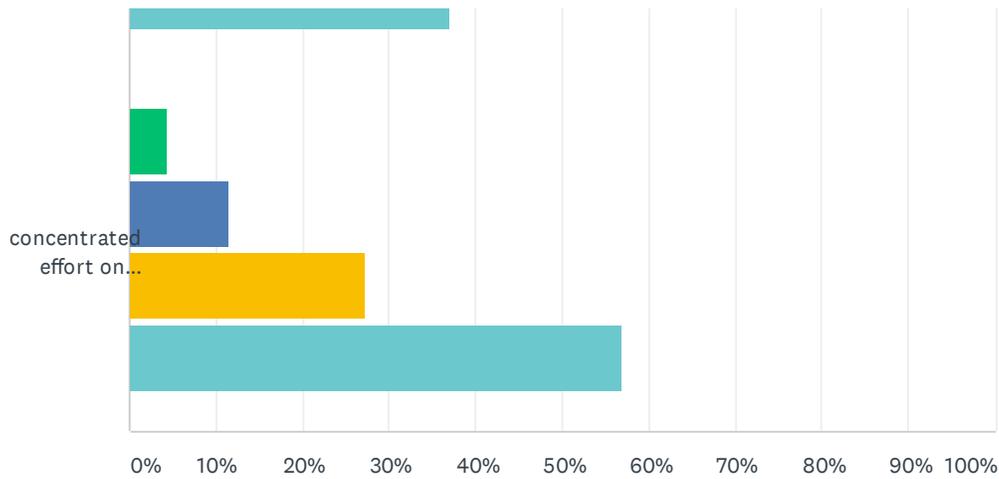
Answered: 547 Skipped: 162



Kenora OPP Policing Service Survey



Kenora OPP Policing Service Survey



■ not important
 ■ less important
 ■ important
 ■ very important

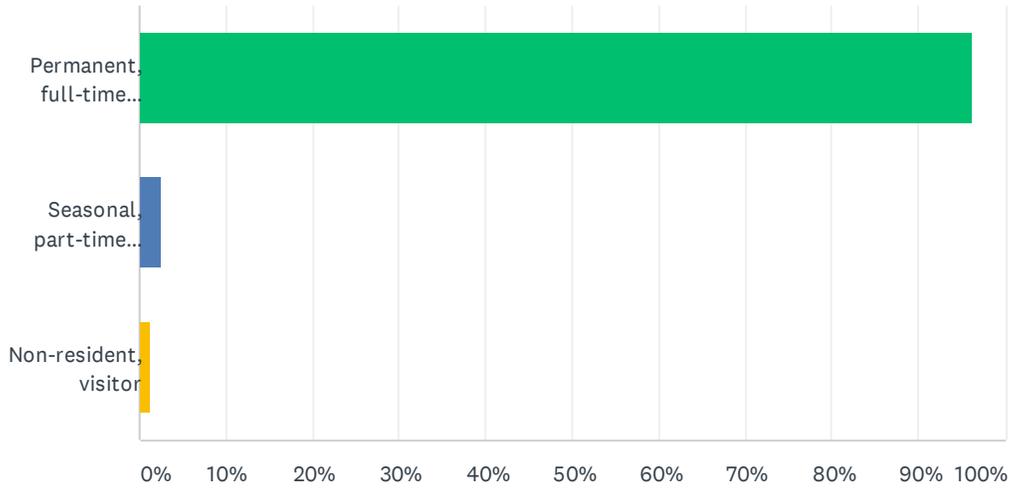
	NOT IMPORTANT	LESS IMPORTANT	IMPORTANT	VERY IMPORTANT	TOTAL	WEIGHTED AVERAGE
criminal investigations	0.55% 3	4.41% 24	56.62% 308	38.42% 209	544	3.33
gang enforcement	0.92% 5	6.41% 35	47.44% 259	45.24% 247	546	3.37
responding promptly to calls	0.55% 3	1.10% 6	30.95% 169	67.40% 368	546	3.65
concentrated effort on drug dealers	1.10% 6	3.66% 20	28.70% 157	66.54% 364	547	3.61
crime prevention	0.74% 4	4.96% 27	44.67% 243	49.63% 270	544	3.43
visibility, on patrol	2.75% 15	5.69% 31	32.84% 179	58.72% 320	545	3.48
victim services	1.84% 10	11.60% 63	51.01% 277	35.54% 193	543	3.20
keeping peace and order	1.47% 8	5.14% 28	44.22% 241	49.17% 268	545	3.41
crime education	2.02% 11	19.08% 104	56.15% 306	22.75% 124	545	3.00
community relations	1.10% 6	14.89% 81	47.06% 256	36.95% 201	544	3.20
concentrated effort on public intoxication	4.39% 24	11.52% 63	27.24% 149	56.86% 311	547	3.37

Q27 How would you improve the Kenora OPP police service in your neighbourhood or City?

Answered: 540 Skipped: 169

Q28 For data collection, please indicate your status of residence in Kenora.

Answered: 540 Skipped: 169



ANSWER CHOICES	RESPONSES	
Permanent, full-time resident	96.30%	520
Seasonal, part-time resident	2.41%	13
Non-resident, visitor	1.30%	7
TOTAL		540